

Notice of References Cited	Application/Control No. 09/815,559	Applicant(s)/Patent Under Reexamination MENNINGER, ANTHONY FRANK	
	Examiner Elaine Gort	Art Unit 3627	Page 1 of 1

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
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NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Noori, Hamid; Production and operations management; total quality and responsiveness; McGraw-Hill, Inc.; 1995; pages 592-601.
	V	Microsoft Computer Dictionary, 4 th Edition, Microsoft Press, 1999, pages 167,242, 334, 421, 443, 444 and 462 .
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